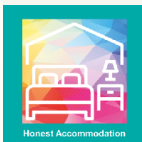




Welcome to Hospital House



Honest Accommodation

ENJOY LUXURY

Hello!

Welcome to Southampton. Thank you for choosing to stay with Honest Accommodation at Hospital House!

Whether you have stayed with us before, or you are a newcomer, we want to extend a warm welcome, and emphasise how grateful we are for you to be staying with us.

Every effort has been made to ensure you have a fantastic experience; but just in case you have any questions, or want some advice into what you can do in the city, this welcome guide should come in handy.

Similarly, if you have any feedback on how we could improve this guide further, we would love to hear from you.

The Guide

This guide contains information regarding utilities/equipment within the flat, lists of the main attractions within the Southampton area, contact information to keep in touch with us, and how to book with us ahead of schedule next time you visit.

We hope you have a fantastic stay with us, and if there is anything you would like us to know about your visit please get in touch with the information provided later in this guide.

Likewise, you would be welcome to leave feedback so we can learn, and make your next trip even better. TripAdvisor, booking.com, Facebook, Twitter. . . anywhere really!

Welcome to Southampton

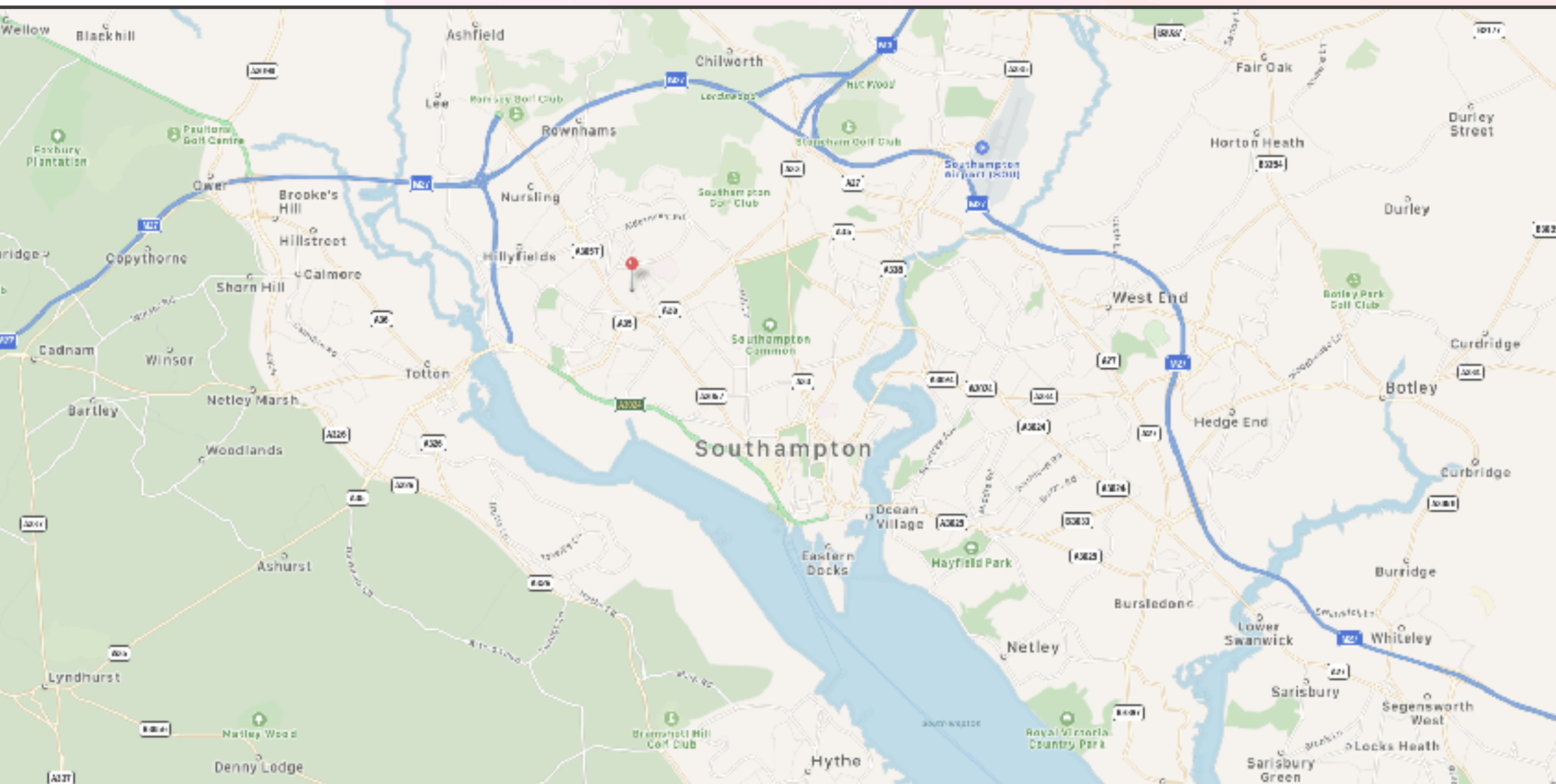




Honest Accommodation

Enjoy Luxury

Area Map





Honest Accommodation

Enjoy Luxury

Address

97 Warren Crescent Southampton
SO16 6AY

Parking

Free private parking is provided with each stay at Hospital House. Private parking for two cars is available at the property, as well as street parking for any other cars.

Internet/Wifi

Free high-speed internet is provided with the property. The router is located underneath the lounge television, with the router name and password found written on the device.

Cooking & Dining

Hospital House contains cooking facilities, including an oven, microwave, refrigerator, kettle, and a gas hob. There is space within the property designated for dining, which you are more than welcome to use.

Cleaning

Hospital House comes equipped with high-quality cleaning facilities. A dishwasher is available after cooking, whilst a washing machine and tumble dryer are available for clothing. An iron is provided for guests to use if needed.

The property is visited regularly by a cleaner to ensure the property is kept to a high standard. Extra cleaning products are also available if needed.

Property Information

Bathing

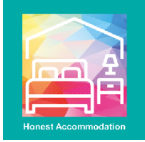
Hospital House contains full bathing facilities for all guests to enjoy. Towels are supplied, as are toiletries, and spare toilet paper.

For drying, a hairdryers are available.

Other Facilities

Other facilities at the property include:

- A garden area for guests to enjoy
- A laundry service is provided optionally.



House Rules

During your stay, there are the following house rules to be aware of. These rules are implemented with the safety of our guests, and the security of the property in mind. We kindly ask that you obey the following rules during your stay with us:

No Smoking

In all areas of the property smoking is strictly forbidden. Prior to booking we notify guests of this policy. Via signs throughout the accommodation we also remind you of this

If you do smoke, please at all times use facilities outside of the building

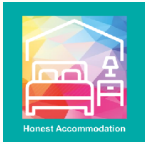
If you ignore this policy and are found to be smoking or have smoked within the property, a fine of £150.00 will be applied to your account. If we discover further evidence of smoking you may be refused custom and asked to leave

This policy is not intended to stop people smoking but for the sake of other people to regulate where it occurs

Not Suitable for Pets

Pets are not permitted at any time

It is a disciplinary offence to have a pet within the premises and as such will be considered a breach of contract, possibly resulting in a fine



No Parties, especially stag/hen gatherings

Since the accommodation is in a residential area, the policy is in place to appropriately respect our neighbours

In this property parties, stag or hen gatherings are strictly prohibited

We notify our guests of this policy prior to booking so you have opportunity to book elsewhere, if you wish to conduct this type of function

No Illegal Activities

Illegal activities of any sort will not be tolerated. If detected or suspected on the premises, statutory authorities will promptly be notified

This policy is in place to protect all parties and to be respectful of our residential area neighbours

No Extra Guests

Breaching occupancy limits is taken seriously

To avoid fines, or even being asked to vacate the property, do not allow extra unnamed guests to stay in the premises

Booking terms make clear that customers must not exceed the occupancy limit or change confirmed bookings. If you do so, owners are entitled to take back possession of the property



No Under 25's unless Accompanied by an Adult

Individuals below the age of 25 are unable to book accommodation and are not permitted to stay in the property, unless accompanied by an >25.

Please be aware that this policy is enforced to ensure the safety of our guests.

Security Deposit £250

Prior to booking, guests will be required to pay a security deposit of £250.00, in respect of which they will be provided a security deposit receipt.

Post guest departure, once the property has been cleaned and inspected, guests' security deposits will be returned minus any requisite deductions required in respect of damage or items missing from the property.

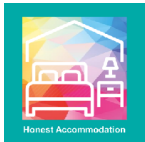
Within 3 days of departure guest deposits will normally have been returned to guest accounts.

Leave the Space Clean and Tidy

We politely request that you leave the property as you found it when you arrived.

You are liable for any damage caused to the property by you or persons with you during your stay.

We reserve the right to use your pre-paid deposit funds to compensate for or make good any loss, damage, costs or expenses incurred or suffered as a result of the aforesaid.



Check In/Out Times

Check-in

Unless by prior arrangement earlier, please check-in after 15.00. Booked rooms will be held for check-in until 09.00 the following day, after which they will be deemed cancelled.

No refunds will be provided for cancelled bookings.

Check-out

Unless by prior arrangement later, please check-out by 11.00.

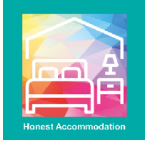
If you check-out beyond the stipulated time we reserve the right, without further notice, to charge you for an additional one night's stay at the then prevailing room rate or to remove your belongings to a safe place, denying you further access to accommodation.

Cancellations

Refundable up to 14days. Confirmed bookings non-refundable.

Other than change of guest name, no bookings can be amended, modified or cancelled.

Any booking cancellation or failure to arrive on the scheduled check-in date will be treated as a no-show resulting, under booking confirmation, in non-refundable total payment (including any add-on charges, together with all applicable tax payable).



Parking

Parking is available at the property.

Prior to arrival, guests will be informed of all applicable parking instructions. To facilitate this please provide us with your mobile # / email address.

Self-Check In/Electronic Lock System

Prior to your stay, guests will be informed of the property address and details of how to access the building.

You will be able to let yourself in and out of the accommodation using the electronic lock system located on the front door. Prior to your arrival the requisite code will be sent to you.



Honest Accommodation

Enjoy Luxury

Shopping

Southampton is a perfect place to shop. Serviced by two large shopping centres: West Quay , and the Marlands, as well as a bustling high-street, you have options all around you!



Food

Dotted all over Southampton are eateries worth visiting. West Quay and the Watermark offer well-known chains, whilst Oxford Street and the High-Street offer hidden gems exclusive to Southampton. Want to dine by the water? then visit Ocean Village, where you can eat by the docks, for a uniquely Southampton experience.

History & Docks

History surrounds the city. From the Sealife and Solent Sky museums, the Norman-era Bargate and City Walls, the famous docks that hosted the Titanic, and the industrious Spitfire factories north of the City. For history buffs, this is a key city to visit.

Sport

Southampton FC needed a mention. The successful Premier League team calls St. Marys Stadium home. Just 15 minutes from the city, the stadium is a spectacle. The Ageas Bowl, home of the Hampshire County Cricket Club, is just outside of the city.

Music, Entertainment & Arts

Mayflower Theatre remains a huge part of Southampton arts and culture, whilst famous venues The Joiners, the Guildhall , and the Concorde Club provide musical entertainment. Wanting something for the kids? Paultons Park featuring Peppa Pig is only 30 minutes from the centre!

Local Attractions

Surrounding Area

Southampton is surrounded in all directions by things to do. A quick trip across the Solent on the Red Funnel, and you can visit the Isle of Wight. Perfect for those seeking a more unusual day out.

Prefer to stay on the mainland? Head north of the city on the M3 and you can visit historic Winchester, and depending on the season, the famous Christmas market.

Head west of the city on the M27 to visit the New Forest, perfect for walks and exploring traditional English countryside!

Going the other way? Follow the M27 east and you will find Portsmouth, another gem on the South-coast, right on your doorstep. The Portsmouth Historic Dockyard, featuring HMS Victory, is definitely worth stopping for.



Enjoy Luxury

If you want to get in touch with us at Honest Accommodation, you are more than welcome to. We would love to hear your feedback, and assist with any queries you may have.

Our Address

158 Bassett Avenue, Southampton, SO16 7FD

Email

hello@honestaccommodation.org

Web

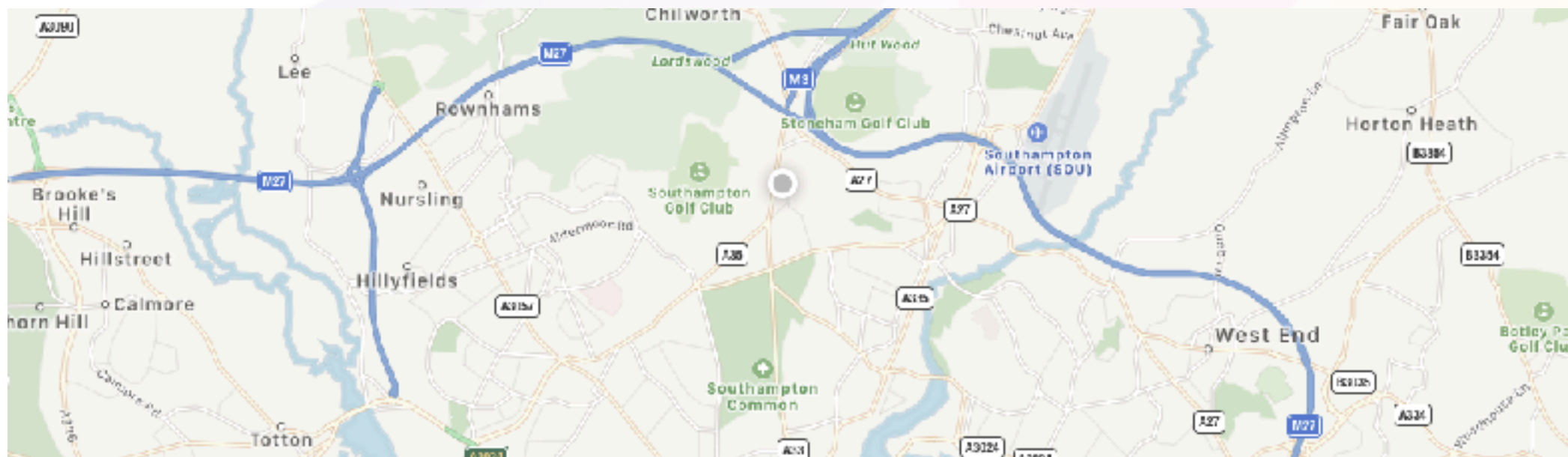
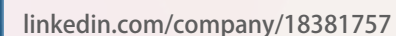
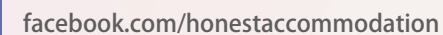
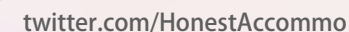
www.honestaccommodation.org

Phone

(+44) 023 8076 8005

Social Media

We have a number of webpages available
that you can follow us on:





Honest Accommodation

Enjoy Luxury

Return Bookings

Enjoyed your stay? Book again and save!

We are always happy to see returning guests, and if you want to book ahead through us, you can **save money**. We

Simply visit our website at www.honestaccommodation.org, or send us an email at hello@honestaccommodation.org.

Want to Keep in Touch and Up to Date? Join our mailing list, available on our website.





Honest Accommodation